

## 2017 CRC Panel 3 Questions for Agencies

### **ORRVILLE SALVATION ARMY**

Why is there no information on the client age group and their ethnic background and income background?

### **NAMI**

Why are all the outcome achievements 80%? Why so consistent?

*The 80% was a targeted outcome. If you and others look at the charts we provided, you will see that we actually are able to report 100% on these goals/outcomes.*

### **UNITED WAY OF WAYNE & HOLMES COUNTIES - 211**

Please estimate a dollar amount for your fundraising.

We estimate our 2018 Annual Campaign will raise \$1,380,000  
Heart and Sole will raise an additional \$18,000  
Total 2018 Projected Fundraising: \$1,398,000.

### **COUNSELING CENTER**

What are you doing to get more financial support from your board?

*As part of our annual fund drive, I speak to the board about contributing financially and also send each member a letter soliciting a donation. Some members choose to contribute, and some do not. However, all give generously of their time and talent to support the mission and operation of our agency.*

Why such a large increase in salary projected for 2018?

*Several factors contribute to this increase. The actual amount spent on salaries in 2017 reflects the fact that we had a number of staff vacancies during the year. (Recruiting and retaining staff is a national problem for the behavioral health workforce.) The budget for 2018 is for a 100% staffing level. Also we have added a position of human resources assistant. Historically, The Counseling Center has had no dedicated HR staff and, now with approximately 120 FTE's, there is a need to have a staff member to assist with the HR function. The largest increase in the salary line reflects our ability to hire additional prescribers for our psychiatry unit. There is a shortage of psychiatric prescribers, but we have been fortunate recently to increase our staff. This will allow more timely access to psychiatric services, but these staff members have the highest salary requirements in the agency.*

### **WAYNE UNITED CHAPLAIN MINISTRIES**

What can be done to get more board members to financially support WUCM?

*Perhaps by telling the Board of WUCM that this is looked upon by Orrville United Way, more may contribute. I will mention this at our December meeting. I think we may be able to get more to do so. It has never been verbalized in the past. It appears on our treasurer's report at each meeting under 'income.'*

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### **ASPIRE WAYNE COUNTY**

Why does the board not financially support the organization?

*The Wayne County Schools Career Center School Board does support us with district services and in-kind support. The treasurer's office manages our grant dollars and processes our purchase orders and payroll accounts. The IT department provides many of our computers and additional technology at no cost to us, including software, phones and general maintenance. They also order and service our technology purchased with outside funds. Sandy Elliott, the Adult Education Manager, meets with me regularly to provide support and oversight, and her time is paid for by the WCSCC.*

Why does phone/internet cost \$1,000 per month?

*As a WCSCC program located at a satellite location, we are responsible for our portion of this operational cost through our grant dollars. The voice over internet protocol (VIOP) is more than just phone and internet. As our fiscal agent, the WCSCC shares many resources with us, and VOIP connects us to them as if we were on their campus. Having access to the main server allows us to run reports, share public/networking drives and maintain confidential student data. This cost covers 22 hardwired desktops for staff and students, 8 phones (connected with the WCSCC for interoffice calling), 1 fax machine and 2 wireless routing systems.*